


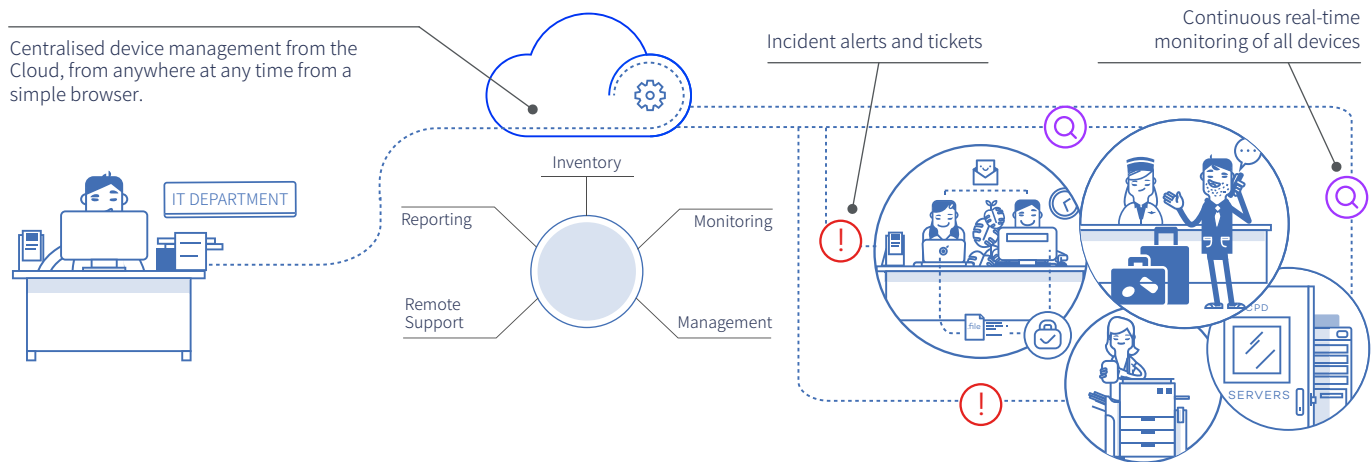


MANAGE YOUR IT INFRASTRUCTURE SIMPLY AND PROACTIVELY WITH A RAPIDLY INTEGRATED SOLUTION

Systems Management is a hosted service for Remote Monitoring and Management (RMM) of all your organisation's devices, whether they are in the office or remote. Thanks to the simplicity offered by the pre-configured settings, the learning curve is practically non-existent, and it ensures that the organisation's IT infrastructure operates exactly according to plan.


Why Opt for System Management?

-  It frees up your IT team to concentrate on value-added projects
-  It resolves problems proactively
-  It enhances support for new technologies and encourages adoption of BYOD



FEATURES

- **100% Cloud-based solution:** No additional infrastructure. Manage all devices at any time and from anywhere.
- **Secure access to the service:** Two-factor authentication to verify identities. Encrypted communication with the server.
- **Management via an extremely lightweight agent** for Windows, Linux, Mac
- **Agent-free management** of printers and other network devices (routers, switches, etc.) via SNMP, VMware ESXi (with the vSphere client) and MS Hyper-V.
- **Alerts and monitoring:** Monitor use of CPU, memory and hard disks, printers low on ink etc, with real-time graphs and alerts.
- **Make full use of our ComStore** where you will find hundreds of monitors for applications such as Exchange, SQL and IIS, backup services, etc. Tools for freeing up disk space and many other options.
- **Rapid tasks and scripts:** Create your own scripts or download them from our ComStore. You can also modify them to suit your needs and launch them.
- **Patch management:** Automate the deployment of updates and patches for the software installed.
- **Software deployment:** Centrally deploy software and updates.
- **Remote access:** Task management, file transfer, registry editor, command line, event log, etc. Repair devices without interrupting users, even if they are switched off. Access to users desktops – either shared or with complete control.
- **Tickets system:** Organise, classify and prioritise incident resolution. Share and reuse technical procedures for resolving problems.
- **Security certificates:** FISMA, SAS70, ISO 27001 and PCI DSS.

 **Take Control of IT: Asset Management**

Control your devices:

- **100% granular visibility of the devices you manage.**
- Stay up to date on your IT environment and changes.
- Keep a check on the hardware and software installed and in use.

 **Stop Firefighting and Reduce Your IT Costs**

Cut out repetitive tasks and phone calls; be proactive:

- The **real-time alerts** let you identify printers low on toner, servers with little disk space and many other problem indicators.
- **Automate** repetitive tasks.
- The **events logs** display information for each device.
- Patch management to keep all devices up-to-date.
- Monitoring of mail servers, backup services, network devices, etc. to improve your company's productivity.

 **Keep IT Centralized and Simple**

Manage your IT resources from a single web console with all the information and tools you need:

- Cloud-hosted; **with no additional infrastructure.**
- **Manage all your devices** no matter where they are at **any time** and from **anywhere.**
- Almost non-existent learning curve.

 **Offer Users the Best Support Experience, No Matter Where They Are**

Drastically reduce calls to support:

- Monitor and deliver **remote support** to all devices, even if they are switched off, regardless of whether or not they have the Panda Systems Management agent installed.
- Use diagnostics and **non-intrusive problem resolution** to increase productivity.

Evaluate productivity:

- See who's done what at what time and with what device, etc.
- **It lets you see** reductions in downtime and support time.
- Identify problematic hardware/software.

Supported platforms and systems requirements for:  Panda Systems Management

<http://go.pandasecurity.com/systems-management/requirements>

Supported operating systems: [Windows](#), [macOS](#) and [Linux](#). EDR capabilities are available on Windows, macOS, and Linux, and Android & iOS for smartphones. List of compatible browsers: [Google Chrome](#), [Mozilla Firefox](#), [Internet Explorer](#), and [Safari](#).